

**Procurement Centre**

Pretoria

**Enquiries**

Tender Office

**E-mail**[TenderOffice@sars.gov.za](mailto:TenderOffice@sars.gov.za)**Telephone**

(012) 647-9569

**Room**

SARS Procurement  
Department  
299 Bronkhorst Street  
Nieuw Muckleneuk,  
Pretoria,  
0181

**Reference**

RFP 23/2022

**Submission date**

27 September 2022

*South African Revenue Service*

Pretoria Head Office  
570 Fehrnsen Street  
Brooklyn Bridge  
Pretoria  
P O Box 2127, Groenkloof, 0027  
Telephone (012) 422-4000

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

<b>REQUEST FOR PROPOSAL</b>	<b>THE REQUEST TO APPOINT A SERVICE PROVIDER FOR WHATSAPP BUSINESS SOLUTION PLATFORM FOR A PERIOD OF FIVE (05) YEARS</b>
<b>CLOSING DATE</b>	<b>27 OCTOBER 2022 @11:00 AM</b>
<b>TENDER NUMBER</b>	<b>RFP 23-2022</b>
<b>NON - COMPULSORY BRIEFING SESSION DATE</b>	<b>06 OCTOBER 2022 @10:00 AM 2 HOURS</b>

You are invited to tender for the service as indicated in the attached tender forms. The conditions contained in the SARS Procurement Policy are applicable.

The bid document must be sealed in an envelope on which the following information is clearly indicated:

- The name and address of the tenderer
- BID number
- Closing date

All bid documents must be submitted in original, hard copy format.

Bid documents may either be posted to the Tender Office–SARS Procurement Department, SARS Tender Box, 299 Bronkhorst Street, Nieuw Muckleneuk, Pretoria, 0181 OR placed in the tender box at the main entrance at the aforesaid address.

Bid documents will only be considered if received by SARS before the closing date and time, regardless of the method used to send or deliver such documents to SARS; Late bids will not be accepted. The bid forms must be completed fully.

Please direct all enquiries to Tender Office on (012) 647-9569 and email: [tenderoffice@sars.gov.za](mailto:tenderoffice@sars.gov.za)

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Pravinash Ramnarian', is written over a horizontal line.

**EXECUTIVE: ICT PROCUREMENT (ACTING)**  
**MR PRAVINASH RAMNARIAN**